

Grounds maintenance residents' satisfaction survey

We aim to keep the green space areas of our county clean and tidy and free of litter, fly posting and graffiti to create a safe and clean environment for residents and visitors.

To help us to monitor how we are performing, and make improvements where they are needed, we would be grateful if you could complete the following survey. Please rate each area of our service by selecting a number from 1 to 5 – where 1 is poor and 5 is excellent. If the question is not applicable to you please use n/a.

No	Service area	☹		☺		☺	n/a
1	How do you rate the quality of grass cutting, including the cleanliness of the surrounding areas?	1	2	3	4	5	
2	How do you rate the standard of shrub and rose beds maintenance?	1	2	3	4	5	
3	How do you rate the tidiness of shrubberies and hedges?	1	2	3	4	5	
4	How do you rate the floral and bedding displays in your area?	1	2	3	4	5	
5	How do you rate the treatment of weeds on the footpaths, roads?	1	2	3	4	5	
6	How do you rate the cleanliness and maintenance provided within the play areas?	1	2	3	4	5	
7	How do you rate the cleanliness and maintenance provided within public parks?	1	2	3	4	5	
8	How do you rate our response to your requests?	1	2	3	4	5	
9	How do you rate the conduct of the Council's grounds maintenance employees i.e appearance/attitude?	1	2	3	4	5	
10	Overall, how do you rate grounds maintenance in your area?	1	2	3	4	5	

If you would like to add further comments about aspects of the grounds maintenance service, or have any suggestions about improvements, please add them in the following box: